

Privacy Policy

Online Information

We provide clear, complete and up-to-date information online about our business and the products and services we offer. This includes how to get in touch with us. This information helps you to make informed choices.

If you are not satisfied with any of our products, you can make an enquiry by writing to us directly at Sos. Oltenitei 249, F1 Building, Unitat A, Office 1, Jud Ilfov, Popesti Leordeni, Zip code: 077160 or through email at office@goldenfoods.com.ro.

Information Collection/Use

We only collect customer information that is necessary for what we do. For example, when you place an order either by fax/phone or email, we need to have your name, e-mail address, mailing address, credit card number and expiration date. This enables us to process your order and to notify you regarding its status. In addition, we limit the collection of highly sensitive information about customers (e.g., racial, ethnic origin, political opinions, etc.) because, in general, it is not necessary for what we do.

We always tell you who we are and what we intend to do with your information when we receive it. We strive to be open - we will let you know what sort of personal information we hold, how we collect it, how we use and disclose it, if you want to know.

We also ensure that your personal details are accurate, complete and up-to-date when we use or collect them through our verification process.

We only collect personal information by lawful and fair means. This means we are never unreasonably intrusive when it comes to dealing with our customers. From time to time, we may also collect non-personal information from our customers. This helps us in our ongoing efforts to improve and develop new products

We Will Respect Your Preferences

We may also use the information we collect to keep you abreast of changes to our website, to inform you about new products and services.

We always provide customers with an opportunity to opt-out of receiving future information on our products and/or services.

Offering Information to Other Parties

We only use or disclose information about our customers in ways they would expect. This means we only use information to process your order or to improve and develop new products. We may also use this information to improve and update our website. In

terms of disclosure, there is only one instance where your name and address might leave our system. This would happen only when we are dealing with a third party to conduct a promotion. Example of this would be if we needed to give your details out for shipment of the prizes.

If you do agree to have your details transferred, be reassured: we take steps to protect our customers'; privacy if we transfer personal information about them to other organisations.